

An important update for our valued customers.

As we all are trying to adapt during this time of uncertainty surrounding the Coronavirus, Brunswick State Bank is taking precautionary steps to help protect our customers and employees.

Beginning March 18, 2020 all branch lobbies will be temporarily closed until further notice. Please use online services and electronic communications whenever possible.

Below is a description of available of services.

- 1. <u>Lobby closings</u>: We ask that customers utilize the deposit drop boxes at each location. "Curbside" service available as needed at the Brunswick location. "Walk up window" service available as needed at the Winnetoon location via parking lot on west side of building.
- 2. Hours: Normal hours of 8:30AM-4:00PM will still be maintained.
- 3. Loans by appointment: New and modified loan applications are available by appointment only.
- 4. New Account: New account requests are by appointment only.
- 5. Safe Deposit Box: Access to safe deposit boxes is available by appointment only.

Please contact us for appointments and questions at: Brunswick: 402-842-2435 Winnetoon: 402-847-3223

If you do need to visit a branch, our team is taking extra precautions to frequently sanitize our facilities based on recommendations by the Centers for Disease Control and other health professionals.

We would like to remind you that our ATMs are always available, and we strongly recommend that you use our remote digital banking services. We also encourage the use of electronic transactions whenever possible that can reduce or eliminate the handling of money and paper checks that could possibly carry the virus.

Our mobile and online services include:

- <u>Online Banking</u> to manage your accounts, transfer funds, and more.
- Our free Mobile Banking App that can be downloaded to your smartphone.
- Mobile Deposit from our Mobile App, to deposit paper checks from your smartphone.
- * Paying your bills with Online Bill Pay.
- Using your <u>Debit Card</u> whenever possible to pay for items rather than using cash.
- <u>ATMs</u> that offer an easy way to get cash at multiple locations.

Please contact us with questions concerning fees and costs associated with these services.

Other ways we can help:

We also understand that there may be cases where customers find themselves facing financial difficulties during this time. We're here to help the best way we can. Please contact us if you have been impacted by Coronavirus and are in need of assistance.

Thank you for your patience and understanding during these unprecedented times. Feel free to call us at (888)393-7945 or visit us online at <u>www.brunswickstatebank.com</u> if you have any questions about enrolling and using our online and mobile banking services, or to learn more about how we can help.

Warm Regards,

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Chris W Twibell President