

**Don't throw away your junk mail — or you might throw away your stimulus payment.**

**Brunswick State Bank would like to provide you with a few tips on the EIP Visa Cards.**



The U.S. Treasury Department and the Internal Revenue Service began sending out Economic Impact Payments as prepaid debit cards last week. These Visa debit cards were issued by **MetaBank** (the Treasury's financial agent) and **delivered in plain envelopes** from **Money Network Cardholder Services**. Do not make a mistake and throw away the debit cards containing the long-awaited stimulus money.

### **Getting Started**

#### **How do I activate my EIP Card?**

Call 1.800.240.8100 (TTY: 1.800.241.9100). During activation, you will be asked to validate your identity by providing, at minimum, your name, address, and last 6-digits of your social security number. You will also be asked to create a 4-digit PIN required for ATM transactions and automated assistance and to hear your balance. For your Account security, do not use personal information as your PIN. For Cards with more than one name, only the primary Cardholder (listed first on the Card) may activate the Card.

#### **How do I set up a User ID and Password for online access?**

Go to [EIPCard.com](http://EIPCard.com) and click on "Register". Follow the steps to create your User ID and Password. Be sure to have your EIP Card handy. You can use the same User ID and Password created for online access to access the Money Network® Mobile App. For Cards with more than one name, please use the primary Cardholder information (listed first on the Card) for online or Mobile App registration.

### **Using Your Card**

#### **How can I find the balance of my EIP Card?**

There are two easy and free ways to access your EIP Card account balance information and transaction history:

- Online: View your balance and transaction history online any time at [EIPCard.com](http://EIPCard.com).
- By phone: Call 1.800.240.8100 (TTY: 1.800.241.9100) to hear your balance and transaction history using our automated voice response system.

#### **How can I use my EIP Card?**

- You can use your Card securely and without a fee to make purchases anywhere Visa® Debit Cards are accepted — in stores, online or over the phone. You can also use your EIP Card to pay bills, get cash back with a PIN debit purchase (where available), and get cash from an in-Network ATMs Nationwide that carry the AllPoint® brand.
- To find surcharge-free in-network ATMs, use the ATM locator found at [EIPCard.com](http://EIPCard.com) or in the Money Network® Mobile App. There's no fee to withdraw cash at in-network ATMs, but fees may apply if you use an out-of-network ATM.

## **To get cash, simply:**

1. Enter your 4-digit PIN
2. Select "Withdrawal" from "Checking"

While most services are free, see the fee schedule to understand the fees and transaction limits associated with optional services. Please refer to the material in your Welcome Packet or see your Cardholder Agreement online at [EIPCard.com](http://EIPCard.com) for more information.

## **Can I transfer the funds from my EIP Card to my bank account?**

Yes, you can easily transfer the funds from your EIP Card to an existing bank account online at [EIPCard.com](http://EIPCard.com) or using the Money Network Mobile App. You will need the Routing and Account number for your bank account. To transfer funds:

1. Call 1.800.240.8100 (TTY: 1.800.241.9100) to activate your Card. (if you have not already done this.)
2. Register for online or mobile app access by going to [EIPCard.com](http://EIPCard.com) or the Money Network Mobile App and click on "Register". Follow the steps to create your User ID and Password. Be sure to have your EIP Card handy. (See How Do I set up A User ID and Password for Online Access on the 1st page.)
3. Select "Move Money Out" and follow the steps to set up your ACH transfer. Transfers should post to your bank account in 1-2 business days. There's a limit of \$2,500 per transaction, \$2,500 per day and \$5,000 per month.

## **Is there a cost to use the EIP Card?**

While many services and types of transactions are free of charge, there are some services and transactions that may incur a fee. [EIPCard.com](http://EIPCard.com)

## **What if my EIP Card is lost or stolen?**

If you have misplaced your Card, you can lock your Card by logging in online at [EIPCard.com](http://EIPCard.com) to prevent unauthorized transactions or ATM withdrawals while you look for it. If your Card is permanently lost, it is important that you call Customer Service at 1.800.240.8100 (TTY: 1.800.241.9100) to report your lost or stolen Card immediately. For Cards with more than one name, only the primary Cardholder (listed first on the Card) must make the call. Your Card will be deactivated to prevent anyone from using it and a new replacement Card will be ordered. Fees may apply. Please refer to the material in your Welcome Packet or see your Cardholder Agreement at [EIPCard.com](http://EIPCard.com) for more information. Most importantly, there's a \$7.50 fee to reissue a lost or stolen card. It will be shipped in seven to 10 business days after the reissue order is placed. If you want that card to be sent four to seven days after the order is placed, there's also a \$17 priority shipping fee.

**Any additional questions can be answered by visiting [eipcard.com/faq](http://eipcard.com/faq).**

If you need assistance please give us a call.

Brunswick Office = 402-842-2435

Winnetoon Office = 402-847-3223



**BRUNSWICK**  
STATE BANK

*Brunswick • Winnetoon*

MEMBER FDIC